

## From CO2 to CEO...

...Or,

## The practices and realities of LC work

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## There so much more to life cycle work than doing LCA

... and CEOs have a relatively limited role (!)

# Researching LCM: people & companies & LCT



#### Myself together with PhD students:

- Henrikke Baumann: "LCA and decision-making", PhD 1998
- Pernilla Gluch: "Building Green", PhD 2005
- Emma Rex: "Marketing for Life Cycle Thinking", PhD 2008
- Birgit Brunklaus: "Organising matters for the environment", PhD 2008
- Hanna Lindén: "The nitty gritty of life cycle management", PhD 2018
- Mathias Lindkvist: "Managing the flows?", PhD 2019
- Sjouke Beemsterboer: "Simplifying LCA use in the life cycle of residential buildings in Sweden", Lic 2019

#### and

many MSc project students & also some international collaborators

## Researching LCM: people & companies & LCT



mismatch

Study of LCA projects

Study of LC work in a company over time

Study of LC work in different companies

Study of the LC professionals and their organisational approaches

⇒ promotion, adaptation, translation of life cycle work

Study of the organisation of product chains

Study of cases of life cycle management



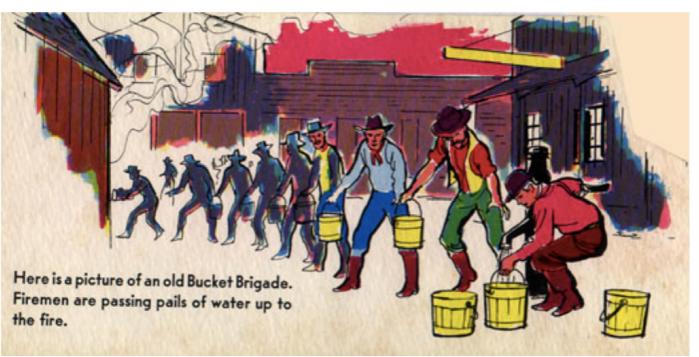
⇒ new approaches for studying product life cycles (Populated

LC studies)

H Baumann, ESA, Chalmers

### **Crash course: management studies**





The bucket brigade as a metaphor for the product chain

Here:
Organisation of water flow





#### **Bucket brigades:** Different organisation,

efficiency, etc...

Single file double file











Water flow organisation can also be used for books.

But not for climate discussions..;)



# There so much more to life cycle work than doing LCA



In a company, an LCA project often becomes a 'vehicle' for:

- Promoting / advancing life cycle work in a company
- Shifting corporate environmental thinking to LCT
- Advancing an environmental agenda in production, product development, sourcing, etc
- The sustainability transition

#### From the business perspective...

- Can serve a 'mixed bag' of business interests



LC practitioner: Analyst AND promoter

#### Understanding the company's role and influence in the product chain

- Populated life cycle method: product chain organisation studies
- Justice and political dimensions appear

## There so much more to life cycle work than doing LCA



#### Types of organisational problem-situations encountered by the LC promoter

- 1. Trying to create interest for LCT in the company
- 2. Trying to gain a mandate to do LC work in the company
- 3. Trying to identify other parties in the company interested in LC efforts
- 4. Attempting to create LC efforts that blend in operationally
- and can be adopted in the organization 5. Seeking to generate a widespread engagement with LCT
- 6. Seeking legitimacy for LC efforts

throughout the company

- 7. Trying to relate the LC approach to the company business logic
- 8. Attempting to extend the LC approach beyond the corporation and engage with product chain actors (from Nilsson-Lindén et al. 2018. LC practitioners...)

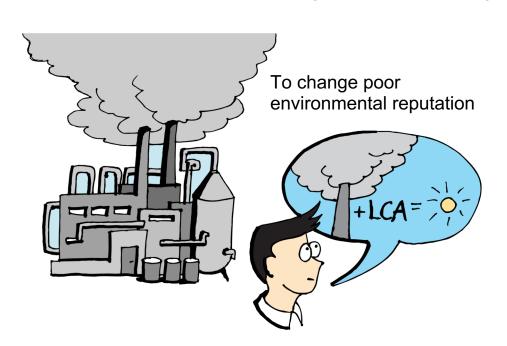


LC practitioner: Analyst AND promoter

### **Contextual adaptation: Why LCA?**



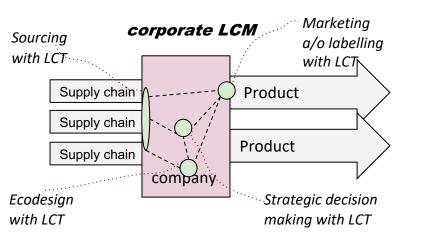
Compare chemical company and ICT company

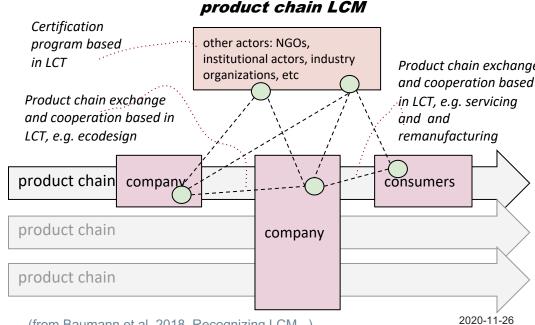






## Organisational scope of LCM



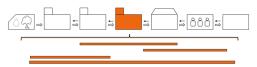


### **12 x LCM**

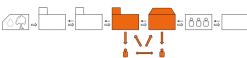
#### A case-based review of LCM in practice: LCM is shaped by a dominant action logic in its setting. Dominant action logic = e.g., business strategy, government objective



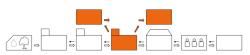
 COMPANY DOMINO. Starting as traditional B2B management, a company impose demands on their first-tier suppliers, also hoping for a company domino effect of environmental management upstream the product chain (in orange). Aim: Corporate environmental self-regulation and risk minimization.



2. BRICOLAGE. A number of sustainability initiatives, aimed at different parts of the company and different parts of the product chain, are gradually being developed and implemented, together constituting LCM (in orange). Alm: Presumably organizational learning.



3. CHANCE ENCOUNTER. Employees of companies in the product chain, through, chance encounters, meet and find possibilities of improving LCM in their product chains, which they also act upon (in orange). Aim: Presumably just environmental accounting.



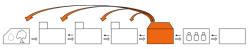
4. PARALELL PRODUCT OFFERS. Starting as company sales from only the traditional products portfolio, this is followed by the development of an alternative and parallel sustainability product portfolio (in orange). Aim: Product differentiation.



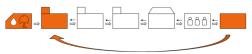
5. STRATEGIC BRACE. Starting as traditional B2B management, a company seeks to certify a product (or category), by collaborating with an external actor, who identify, assemble, and govern the reorganized product chain (in orange). Alm: Resource security.



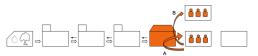
6. PRODUCT CHAIN ROUNDTABLE. Starting as traditional B2B management, it is followed by a multi-company coalition – a product chain round table – coordinating inbetween multiple product chain actors (in orange). Aim: Competitiveness of the product chain.



7. BUILDING FROM SCRATCH. In lack of an existing sustainable product and/or product chain, an entrepreneur creates one from scratch, which results in a transparent and sustainable product chain built on mutual reciproty (in orange). Aim: Niche markets.



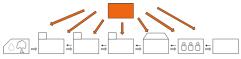
**8. MINING WASTE.** Identified waste resources are reused in the product life cycle (in orange). Aim: Resource economics, among else.



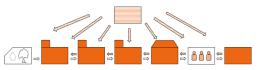
9. PRODUCT SERVICE SYSTEM. It is characterized by a) sales of services instead of (or parallel to) products, e.g. via b) servitization via the delivery of a service component with added value, when providing products (in orange). Aim: Customer loyalty and new revenue streams.



10. CONSUMERS AS PROSUMERS. An LCM type in which consumers are instead prosumers' via consumer-generated collective initiatives to repair and/or exchange products (in orange). Amr. Ecological responsibility and social change.



11. POLICY PATCHES. An LCM type characterized by a government actor imposing environmentally and product-oriented policy instruments targeted at different stages of the product life cycle (in orange). Aim: Reduction of externalities.



12. PRODUCT CHAIN GOVERNANCE. An LCM type characterized by shared responsibility (in orange), and with government often in the role of facilitator (striped orange). Aim: Shared responsibility.





#### Type of LCM

#### Logic for action

1. Company domino ———— Risk minimization, self-regulation 2. Bricolage ————— Organizational learning? 3. Chance encounter \_\_\_\_\_ (just environmental accounting) 4. Parallel product offers —— Product differentiation 5. Strategic brace Resource security 6. Product chain roundtable \_ Competitiveness of the product chain 7. Building from scratch —— Niche markets 8. Mining waste \_\_\_\_\_ Resource economics and other logics 9. Product service systems — Customer loyalty, new revenue streams ■10. Consumers as prosumers = Ecological responsibility and social change. 11. Policy patches \_\_\_\_\_ Reduction of externalities

.12. Product chain governance \_ Shared responsibility

(from Baumann & Nilsson-Lindén, 2019, 12xLCM)

Life

thinking



### A few words about words...

Commonly used terms	Problems and alternatives
Decision-making	Not really catch-all term for all the uses of LCA, e.g., analysis, learning, framing, problem identification
Life Cycle Management, as in applied LCA, e.g., LCA for product development	Management, a definition: (1) actions for the (2) benefit of (3) the organization LC work
Implementation, as in (top-down) plan for more LC work	Emergent LCM is closer to reality Adaptation, adoption, translation

## Summing up ?!



#### Recognising the business interest ⇔ the environmental interest

#### Life cycle work:

- LCA
- Between product chain sustainability and business
- LC professional: analyst AND also often promoter of LCT
- Understanding business interests and corporate environmental strategy
  - ⇒ context and situationally adapted LCA & recommendations, translation of LCT

#### **Business interest in LCT, LCM and LCA:**

- Not a straightforward match when it suits business
- Diverse business realities >> different LCM, different LC work
- Learning, risk mitigation, reputation management, eco-efficiency, product differentiation...
- LC professionals as translators between departments and companies
  - ⇒ develop LCM vocabulary to reflect business and societal



## CHALMERS UNIVERSITY OF TECHNOLOGY